



# BAY AREA TRAINING AND EXERCISE PROGRAM

# 2020 ANNUAL REPORT

January 1 – December 31, 2020

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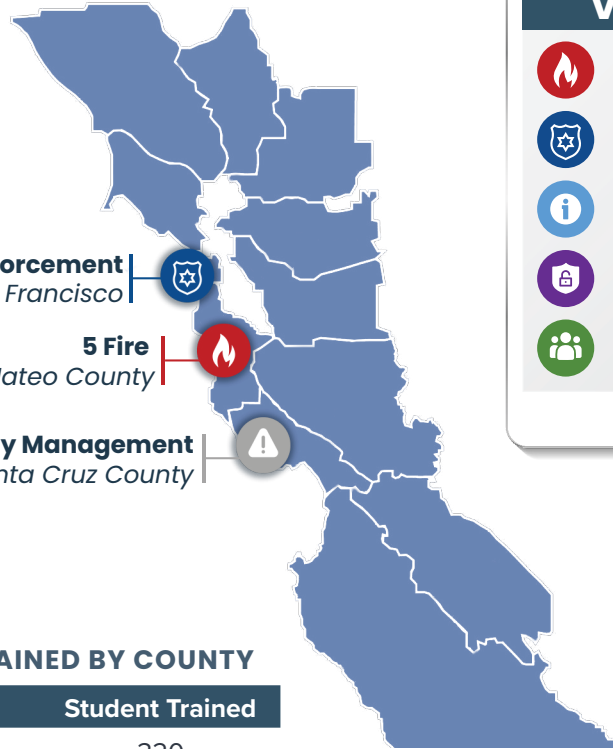
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# BAY AREA TRAINING & EXERCISE PROGRAM



## IN-PERSON



## VIRTUAL

- 2 Fire
- 2 Law Enforcement
- 1 Public Information
- 3 Cyber Security
- 40 Community Preparedness

## NUMBER OF STUDENTS TRAINED BY COUNTY

Jurisdiction	Student Trained
Alameda County	320
Contra Costa County	104
Marin County	90
Monterey County	77
Napa County	30
San Benito County	26
Santa Clara County	252
Santa Cruz County	84
Solano County	53
Sonoma County	81
San Mateo County	135
San Francisco City & County	246

# 8

## CORE CAPABILITIES TRAINED

- Community Resilience
- Cyber Security
- Environmental Response/Health and Safety
- Intelligence and Information Sharing
- Mass Search and Rescue Operations
- On-Scene Security, Protection, and Law Enforcement
- Operational Coordination
- Public Information and Warning



## 2020 YEAR IN REVIEW

(July 1 – December 30, 2020)



# 55

COURSES DELIVERED



# 1,497

STUDENTS TRAINED



# 594

NEW ACCOUNTS  
CREATED ON BATEP.ORG



# 63,543

PAGEVIEWS  
ON BATEP.ORG



# 0

INJURIES



# 0

COVID EXPOSURES  
REPORTED



## 2020 COMMUNITY PREPAREDNESS COURSES EVALUATION SUMMARY

**40 COURSES**

Presenter's knowledge of the topic

**4.7**



Overall course rating

**4.6 out of 5**



Organization of the Presentation

**4.5**



## 2020 PUBLIC SAFETY COURSES EVALUATION SUMMARY

**15 COURSES**

Effectiveness of the instructor

**4.8**



Overall course rating

**4.7 out of 5**



Quality of course materials

**4.6**



“ I got way more out of this training than I had anticipated with the crisis communications overview, which was great! ”

- Bay Area JIS Coordination Tool

“ The instructors were knowledgeable, presented well, and the practical portion of the class was awesome. ”

- Open Water Rescue Boat Operator - Large Vessel

“ I have already used some of the websites and techniques that [the instructor] showed us. ”

- Open Source Investigations

“ Staff responded very quickly to assist with registration system. ”

- Organizational & Personal Preparedness

# 2020 EVENTS AND ACCOMPLISHMENTS

## JANUARY

 **01/14:** Bay Area UASI Begins Partnership with SenseMakers for BATEP Administration

 **01/22:** Golden Eagle Exercise Concepts & Objectives Meeting

## FEBRUARY


 **02/05:** Vendor Solicitation Round 1

 **02/12:** Golden Eagle Exercise Scenario Working Group Meeting

 **02/20:** BATEP Kick-Off Meeting

 **02/26:** Golden Eagle Exercise Initial Planning Meeting

## MARCH

 **03/17:** COVID-19 Shelter in Place Ordered for Bay Area

## APRIL

 **04/7-15:** 2020 Integrated Preparedness Planning Workshops

 **04/18:** Vendor Solicitation Round 2


 **04/20:** Capability Building: ESF 1 Plan Template and Fuel Calculator Workshop

## MAY

 **05/04:** Solicitation of Pre-Qualified Vendors through open BA UASI RFQs

 **05/21:** Capability Building: ESF-1 Plan Template and Fuel Calculator Released

## JUNE

 **06/26:** BATEP.org Website Launched

## JULY

 **07/01:** BATEP Program Manual Released

**07/01: BATEP Program Officially Launches**

 **07/01:** Trainings Begin

 **07/18:** Course Catalog Released

## AUGUST

 **08/07:** Advised to Postpone All Courses due to COVID-19

 **08/14:** Developed Virtual Training Strategy to Pursue Virtual Options

 **08/25:** BATEP COVID-19 Safety Protocols Developed and Adopted

## OCTOBER

 **10/15:** Training and Exercise Work Group Adopts Charter and Annual Plan

 **10/20:** Process Developed to Identify Critical, Life-Safety Courses for In-Person Conduct

 **10/21-30:** 2021 Integrated Preparedness Planning Workshops

## JANUARY 2021

 **01/01:** Critical Life-Safety Courses Resume

## KEY

-  Program Start Up Activities
-  Training Planning and Administration
-  Capability Building and Exercise Activities
-  COVID-19 Developments and Impacts
-  Courses postpone due to COVID-19



# 1 ABOUT BATEP

The Bay Area Urban Areas Security Initiative (BAUASI) launched its Bay Area Training and Exercise Program (BATEP) in 2020. The BATEP provides grant-funded Training and Exercise services for Bay Area jurisdictions to build and sustain core capabilities to prevent, protect, respond to, and recover from terrorist incidents and catastrophic events.

# BATEP Guiding Principles



The Program should conduct a transparent and inclusive process with the Training & Exercise Work Group to determine training priorities, funding allocations, and region-wide exercise plan. It should include representatives from the Whole Community.



The Program should prioritize training course and exercises based on the gaps identified in the Bay Area Threats and Hazard Identification and Risk Assessment (THIRA), Stakeholder Preparedness Review (SPR), and any other requirements stated in the annual Homeland Security Grant Program (HSGP) Notice of Funding Opportunity (NOFO.)



The Program should maintain an ongoing opportunity for the whole community partners to coordinate regionally on training and exercise opportunities.



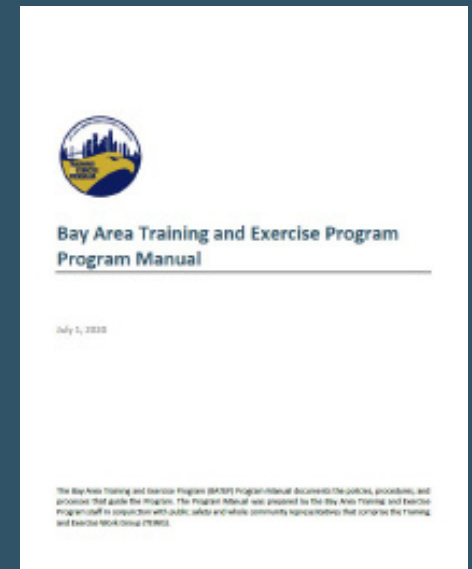
The Program should provide a balanced offering of training courses and exercise opportunities for all public safety disciplines.



The Program shall maintain a commitment to community preparedness activities designed and selected to support community-based organizations in development in their emergency preparedness, response and recovery capabilities.

## BATEP Program Manual

The BATEP Program Manual, developed in 2020, documents the policies, procedures, and processes that guide the Program. The Program Manual is designed to provide information for training students, hosts, and vendors; for jurisdictions participating in regional exercises; and for community-based organizations engaging with the Program's trainings and exercises.



# Training and Exercise Work Group

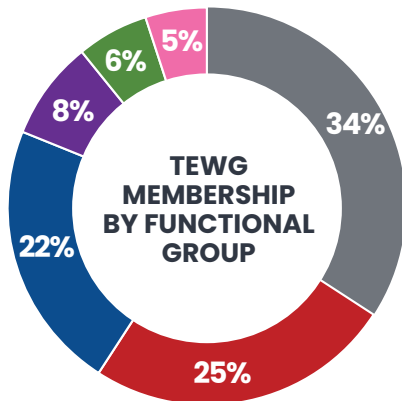
## Purpose

The Training and Exercise Work Group (TEWG) provides a forum for members to:

- Participate in a fair, open, and transparent process to BATEP of training and exercise priorities for their disciplines within the region
- Review and comment on funding allocations, program successes, and opportunities for improvement

## Membership

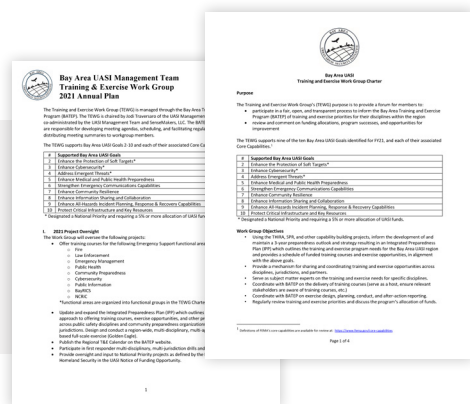
TEWG Members represent individuals from jurisdictions/organizations throughout the Bay Area region and our state, federal, and private sector partners. TEWG members participate in one or more of the Program's six functional groups.



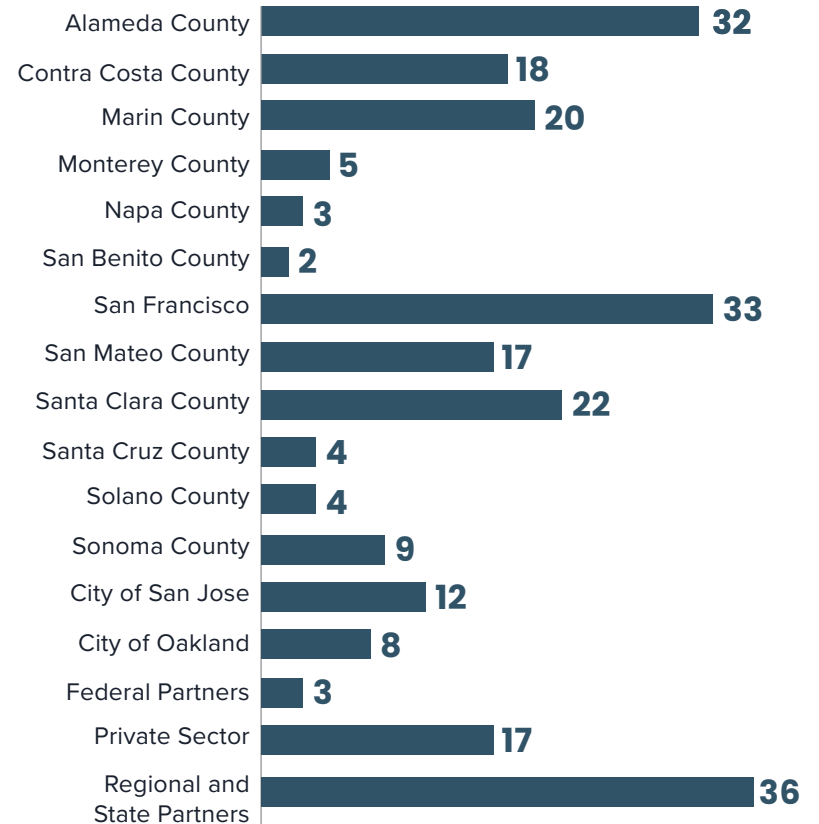
- Emergency Management
- Fire Service
- Law Enforcement
- Cyber Security/  
Public Information/BayRICS/NCRIC
- Community Preparedness
- Public Health/EMS

### Work Group Foundation

The TEWG is governed by a **Work Group Charter**, developed in coordination with TEWG members in 2020. Additionally, Work Group activities are guided by an **Annual Plan**, updated each year.



## TEWG Membership By Jurisdiction





# Integrated Preparedness Plan

An annually-updated Integrated Preparedness Plan (IPP) guides the BATEP by:

1. Outlining the capabilities-based training and exercise program needs for public safety agencies including whole community partners located in the 14-jurisdiction Bay Area UASI region, and
2. Providing a schedule of grant funded training courses and exercise opportunities equitably across the Bay Area to build and sustain capabilities needed to prevent, protect, mitigate, respond and recover from terrorism events and catastrophic disasters.

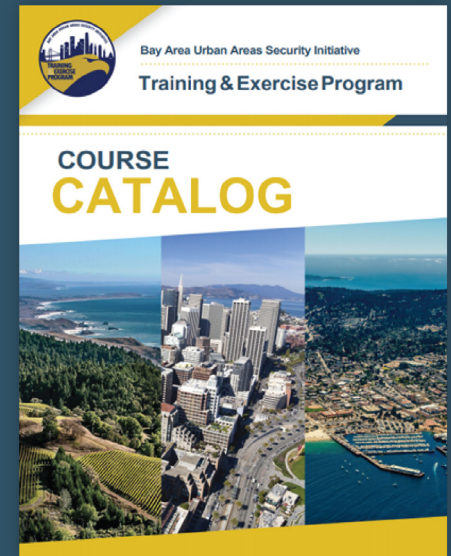
## 2020 Accomplishments

In the Spring 2020, BATEP completed the 2020-2022 IPP and updated it in the Fall to become the 2021-2023 IPP. Members of the Training and Exercise Work Group (TEWG), representing different jurisdictions and disciplines, acted as advisors in developing these multi-year IPPs through a set of Integrated Preparedness Planning Workshops.



### The IPP:

- Is refined and reviewed annually
- Is informed by specific risks in the Bay Area
- Leverages an approach that is capability-based, objective-driven, and integrates the Whole Community’s wisdom
- Prioritizes training and exercise needs using the Threat and Hazard Identification and Risk Assessment (THIRA), Stakeholder Preparedness Reviews (SPR), Homeland Security Exercise and Evaluation Program (HSEEP) doctrine, exercise after-action reports (AARs), and significant stakeholder engagement



## Course Catalog and Training Vendors

BATEP developed and maintains a 400+ page Course Catalog to provide a comprehensive list of training courses offered to local agency personnel and community members. Courses listed in the Course Catalog are readily available for delivery from the 34 pre-approved training vendors.

# Bay Area Training and Exercise Program Staff

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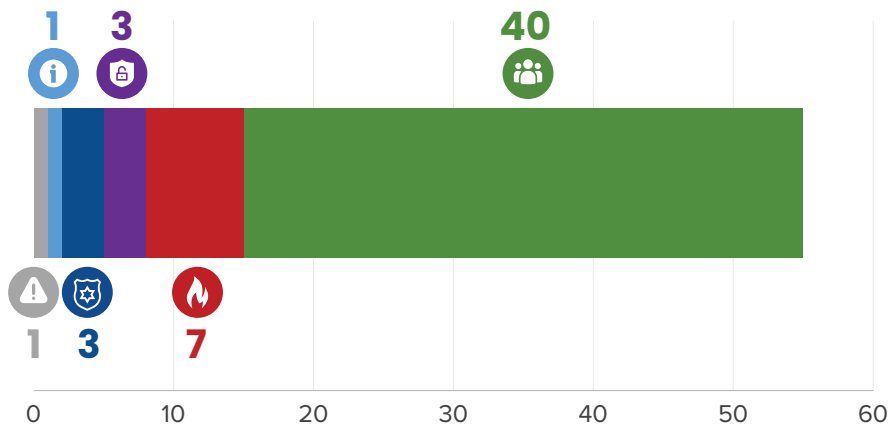
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## 2020 TRAINING

During the COVID-19 pandemic, the BATEP pivoted to virtual training where possible, and ensured the continuity of in-person, immediate life-safety public safety training in compliance with public health orders. BATEP developed and enforced COVID-19 safety protocols for all in-person courses; as a result, zero COVID-19 exposures were reported.

# Course Deliveries







2020 Total Courses Delivered by Discipline














































2020 TOTAL  
COURSE DELIVERIES:  
**55**



### Discipline Key

-  Community Preparedness
-  Fire Service
-  Cybersecurity, Public Information, BayRICS, and NCRIC
-  Law Enforcement
-  Emergency Management
-  Public Information

Course Start	Course Name	Discipline	Delivery Method	Capacity	Registered	Registered Attended	Host Jurisdiction
7/20/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	19	18	West Bay Hub
7/21/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	17	14	West Bay Hub
7/22/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	15	11	West Bay Hub
7/23/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	41	27	South Bay Hub
7/23/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	15	11	West Bay Hub
7/23/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	32	31	South Bay Hub
7/24/2020	CERT Traffic Control/Crowd Management	 Emergency Management	In-Person	30	28	27	Santa Cruz County
8/9/2020	Open Water Rescue - Basic	 Fire Service	In-Person	24	23	22	San Mateo County
8/11/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	43	52	North Bay Hub
8/12/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	21	17	West Bay Hub
8/13/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	64	46	South Bay Hub
8/14/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	45	35	North Bay Hub
8/16/2020	Open Water Rescue - Basic	 Fire Service	In-Person	24	24	22	San Mateo County
8/19/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	22	34	North Bay Hub
8/25/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	24	33	East Bay Hub
8/26/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	24	29	East Bay Hub
9/1/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	23	38	East Bay Hub
9/8/2020	Understanding the Incident Command System	 Community Preparedness	Virtual	100	23	28	East Bay Hub
9/10/2020	Continuity of Operations Planning for Non-Profits	 Community Preparedness	Virtual	100	31	19	South Bay Hub
9/15/2020	Understanding the Incident Command System	 Community Preparedness	Virtual	100	29	22	West Bay Hub
9/15/2020	Volunteer Management	 Community Preparedness	Virtual	100	27	33	East Bay Hub
9/22/2020	Continuity of Operations Planning for Non-Profits	 Community Preparedness	Virtual	100	19	20	West Bay Hub

Course Start	Course Name	Discipline	Delivery Method	Capacity	Registered	Registered Attended	Host Jurisdiction
9/22/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	31	29	East Bay Hub
9/22/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	31	29	East Bay Hub
9/23/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	13	20	North Bay Hub
9/24/2020	Volunteer Management	 Community Preparedness	Virtual	100	48	36	South Bay Hub
9/29/2020	Donations Management	 Community Preparedness	Virtual	100	26	25	East Bay Hub
10/1/2020	Certified Security Awareness 1*	 Cyber Security	Virtual	1000	96	96	NCRIC
10/5/2020	Open Water Rescue Boat Operator - Small Vessel	 Fire Service	In-Person	24	25	25	San Mateo County
10/6/2020	Continuity of Operations Planning for Non-Profits	 Community Preparedness	Virtual	100	52	49	East Bay Hub
10/7/2020	Open Source Investigations	 Law Enforcement	Virtual	50	39	25	City and County of San Francisco
10/8/2020	Donations Management	 Community Preparedness	Virtual	100	18	14	South Bay Hub
10/9/2020	Continuity of Operations Planning for Non-Profits	 Community Preparedness	Virtual	100	29	21	North Bay Hub
10/13/2020	Hazardous Materials Assistant Safety Officer	 Fire Service	Virtual	30	14	9	City and County of San Francisco
10/14/2020	Internet of Things (IoT) Investigations	 Law Enforcement	Virtual	50	39	25	City and County of San Francisco
10/19/2020	Personal Water Craft for Law Enforcement	 Law Enforcement	In-Person	12	12	12	City and County of San Francisco
10/21/2020	Donations Management	 Community Preparedness	Virtual	100	32	23	West Bay Hub
10/22/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	61	29	South Bay Hub
10/22/2020	Understanding the Incident Command System	 Community Preparedness	Virtual	100	8	8	South Bay Hub
10/28/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	9	58	East Bay Hub
10/28/2020	Community Organizations and Government Coordination	 Community Preparedness	Virtual	100	26	17	West Bay Hub
10/28/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	19	21	North Bay Hub
10/28/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	19	21	North Bay Hub

\*Self-Paced E-Learning Courses

Course Start	Course Name	Discipline	Delivery Method	Capacity	Registered	Registered Attended	Host Jurisdiction
11/4/2020	Volunteer Management	 Community Preparedness	Virtual	100	22	20	West Bay Hub
11/5/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	34	27	South Bay Hub
11/5/2020	Personal and Organizational Preparedness	 Community Preparedness	Virtual	100	39	32	South Bay Hub
11/9/2020	Open Water Rescue Boat Operator - Large Vessel	 Fire Service	In-Person	24	24	24	San Mateo County
11/9/2020	Certified Incident Handling Engineer*	 Cyber Security	Virtual	14	22	22	NCRIC
11/9/2020	Disaster Recovery Engineer*	 Cyber Security	Virtual	20	30	30	NCRIC
11/10/2020	Volunteer Management	 Community Preparedness	Virtual	100	21	23	North Bay Hub
11/12/2020	Understanding the Incident Command System	 Community Preparedness	Virtual	100	25	27	North Bay Hub
11/12/2020	Bay Area JIS Coordination Tool	 Public Information	Virtual	80	20	20	City and County of San Francisco
11/18/2020	Donations Management	 Community Preparedness	Virtual	100	25	32	North Bay Hub
12/7/2020	Open Water Rescue Boat Operator - Large Vessel (State Fire Training)	 Fire Service	In-Person	25	25	21	San Mateo County
12/14/2020	Mastering Unified Command	 Fire Service	Virtual	51	51	38	Contra Costa County

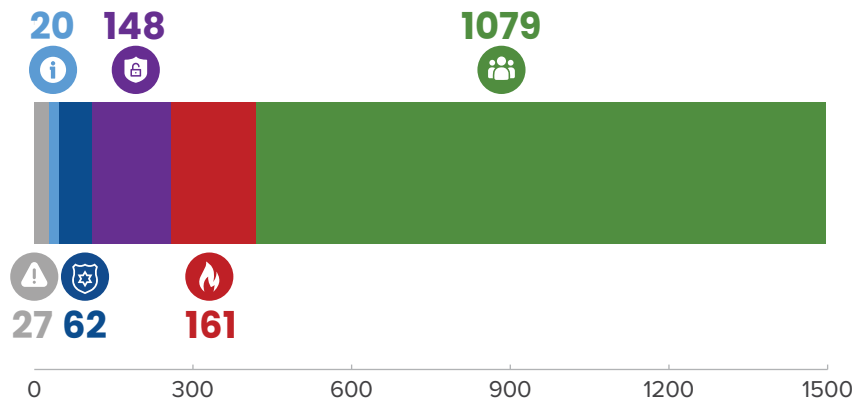
\*Self-Paced E-Learning Courses

# Students Trained







Each course attendee is tracked as a Student Trained. Therefore, one person who participates in multiple courses would be counted each time they attend a course. Students Trained metrics below rely on actual attendance (from course rosters), not registrations.



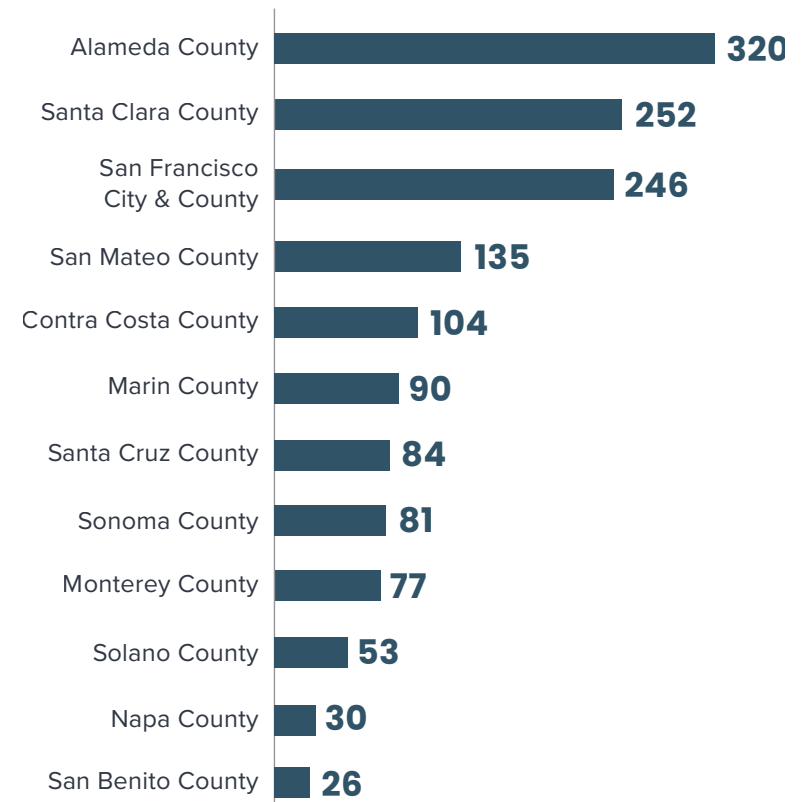
## Number of Students Trained by Discipline



### Discipline Key

-  Community Preparedness
-  Fire Service
-  Cybersecurity, Public Information, BayRICS, and NCRIC
-  Law Enforcement
-  Emergency Management
-  Public Information

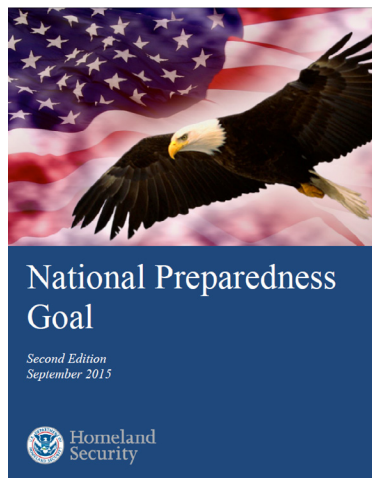
## Number of Students Trained by County





## 2020 Core Capabilities Trained






Core Capability	# of Courses	# of Students Trained
Community Resilience	41	1106
Cyber Security	3	148
Environmental Response/ Health & Safety	1	9
Intelligence and Information Sharing	2	50
Mass Search and Rescue Operations	5	114
On-Scene Security, Protection, & Law Enforcement	1	12
Operational Coordination	1	38
Public Information and Warning	1	20

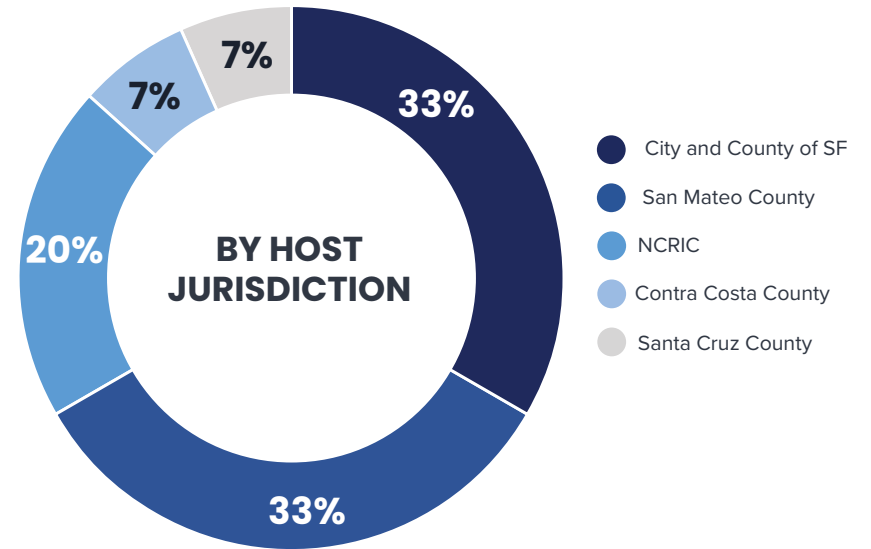


# Public Safety Training

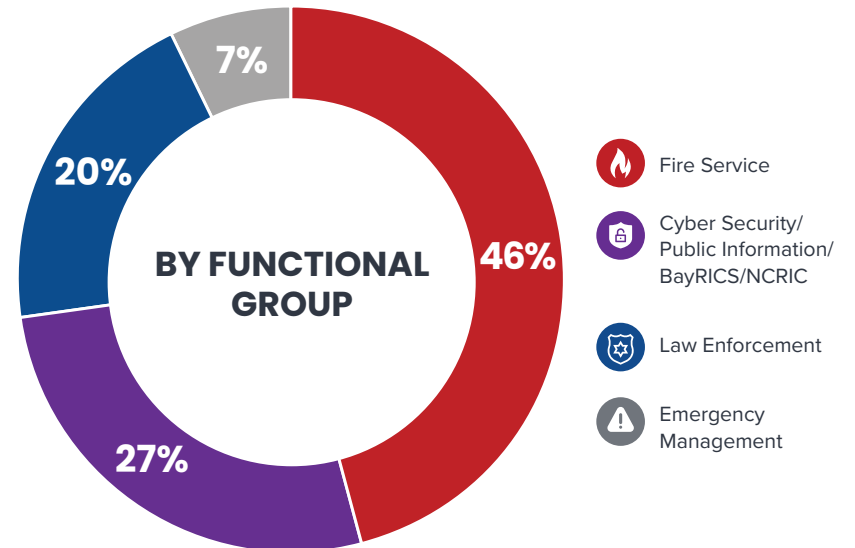
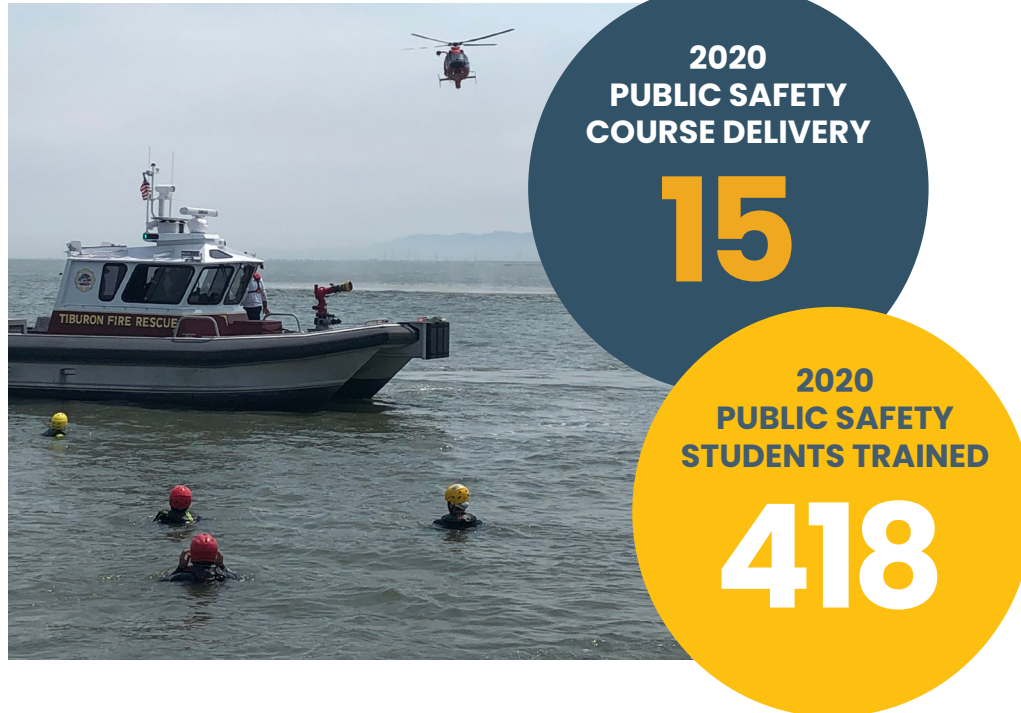
## Overview

Public safety disciplines are broken into the following functional groups:

-  Fire Service
-  Law Enforcement
-  Cybersecurity/Public Information/  
BayRICS/NCRIC
-  Emergency Management
-  Public Health



## 2020 Public Safety Course Delivery





## Fire Course Deliveries

### 2020 Impact Snapshot



A City of South San Francisco Fire Captain reports that BATEP’s **Open Water Rescue Boat Operator** courses successfully trained responders to safely rescue six citizens in four separate calls: a sailboat that lost power and steering and was drifting towards the rocks; a lost kite surfer who was drifting out to sea; a boater lost at night without power, steering, and communications; and a jet skier near the Golden Gate Bridge that rolled over and lost power in the waves.

**7**

**COURSE DELIVERIES**

**161**

**STUDENTS TRAINED**

#### COURSE DELIVERIES

#### STUDENTS TRAINED

2 Open Water Rescue - Basic	44
Open Water Rescue Boat Operator - Small Vessel	25
2 Open Water Rescue Boat Operator - Large Vessel	45
Hazardous Materials Assistant Safety Officer	9
Mastering Unified Command	38

**CORE CAPABILITIES TRAINED:** Mass Search and Rescue Operations | Environmental Response/Health and Safety | Operational Coordination





## Cybersecurity, Public Information, BayRICS, and NCRIC Course Deliveries

### 2020 Impact Snapshot



The self-paced **Certified Incident Handling Engineer** and **Certified Disaster Recovery Engineer** courses prepared Bay Area trainees for industry-leading cybersecurity certifications, and the courses included the cost of the certification exam. The Bay Area now boasts an additional **22** Certified Incident Handling Engineers and **30** Certified Disaster Recovery Engineers. The courses will continue into 2021 in order to continue to build regional capabilities in cybersecurity response.

**4**

**COURSE DELIVERIES**

**168**

**STUDENTS TRAINED**

#### COURSE DELIVERIES

#### STUDENTS TRAINED

Certified Security Awareness 1	96
Certified Incident Handling Engineer	22
Certified Disaster Recovery Engineer	30
Bay Area JIS Coordination Tool	20

**CORE CAPABILITIES TRAINED:** Cybersecurity | Public Information & Warning



## Law Enforcement Course Deliveries

### 2020 Impact Snapshot



A Newark Police Department trainee reported that since learning about numerous new investigative sources in BATEP’s **Open Source Investigations** course, he’s successfully applied the knowledge he gained in hit-and-run and other traffic investigations.

**3**

**COURSE DELIVERIES**

**62**

**STUDENTS TRAINED**

#### COURSE DELIVERIES

#### STUDENTS TRAINED

Open Source Investigations	25
Internet of Things (IoT) Investigations	25
Personal Water Craft for Law Enforcement	12

**CORE CAPABILITIES TRAINED:** Intelligence and Information Sharing | On-Scene Security, Protection, and Law Enforcement



## Emergency Management Course Deliveries

### 2020 Impact Snapshot

**89%**



of course attendees reported that they will change how they perform their traffic control and crowd management responsibilities based on safety and injury prevention concepts discussed in the course.

**1**

**COURSE DELIVERIES**

**27**

**STUDENTS TRAINED**

#### COURSE DELIVERIES

#### STUDENTS TRAINED

CERT Traffic Control/Crowd Management	27
---------------------------------------	----

**CORE CAPABILITIES TRAINED:** Community Resilience



# Community Preparedness Training

## Overview

In partnership with community-based organizations, voluntary and community organizations active in disaster, faith-based organizations, American Red Cross, Salvation Army, Community Emergency Response Team (CERT) coordinators, local chambers of commerce, and educational institutions, BATEP provides Community Preparedness training and exercise opportunities across the Bay Area region. The BATEP’s Community Preparedness Liaison (SF CARD) represents the community preparedness sector and coordinates with lead agencies in the four Bay Area hubs:

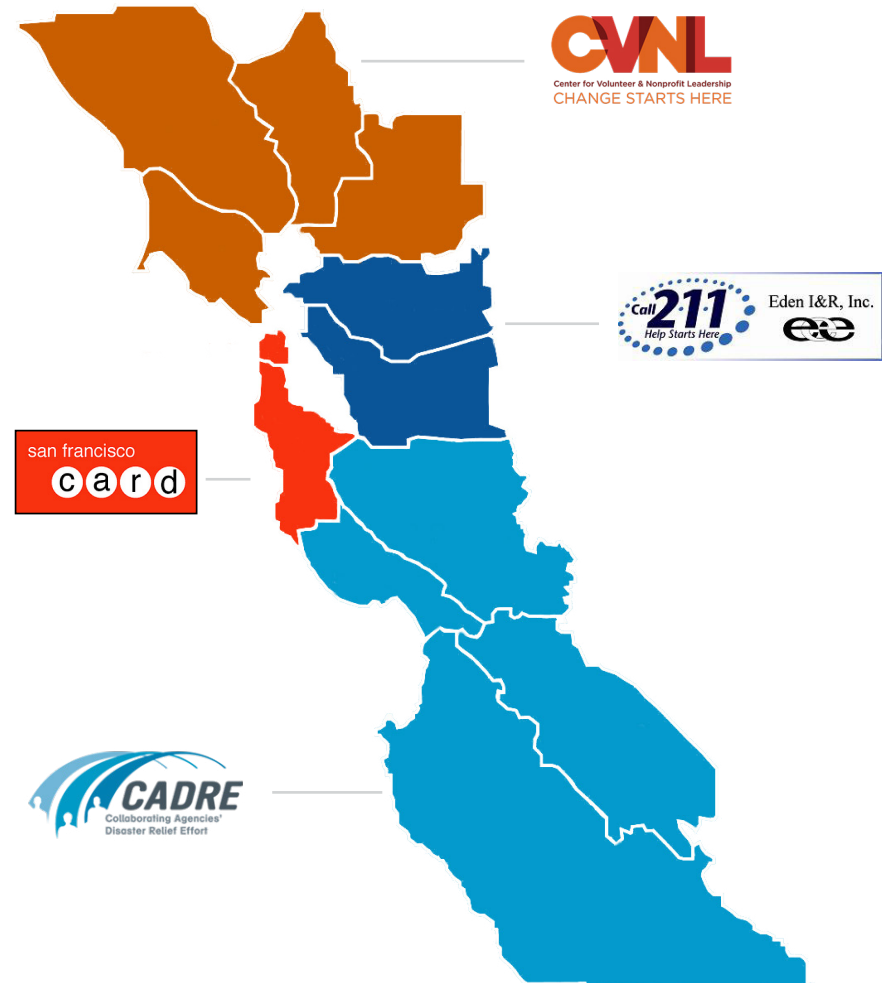
**NORTH BAY HUB:** Center for Volunteer & Nonprofit Leadership (CVNL)

**EAST BAY HUB:** Eden I&R

**WEST BAY HUB:** San Francisco CARD (SF CARD)

**SOUTH BAY HUB:** Collaborating Agencies’ Disaster Relief Effort (CADRE)

**HEATHER LEE**  
**SF CARD**  
**BATEP Community Preparedness Liaison**  
 Phone: (415) 410-3639  
 Email: heather@sfcad.org





## 2020 Community Preparedness Course Delivery

### 2020 Accomplishments

**98%**

of Community Preparedness students report an increase in their level of preparedness after attending the trainings

**40**

**COURSE DELIVERIES**

**1079**

**STUDENTS TRAINED**

#### COURSE DELIVERIES

#### STUDENTS TRAINED

COURSE DELIVERIES	STUDENTS TRAINED
<b>16</b> Personal and Organizational Preparedness	<b>420</b>
<b>8</b> Community Organizations and Government Coordination	<b>259</b>
<b>4</b> Continuity of Operations Planning for Non-Profits	<b>109</b>
<b>4</b> Donations Management	<b>94</b>
<b>4</b> Understanding the Incident Command System	<b>85</b>
<b>2</b> Volunteer Management	<b>112</b>



**CORE CAPABILITIES TRAINED:** Community Resilience

# North Bay Hub Community Preparedness Trainings

North Bay Hub trainers Elaine Tokolahi and James Tomlinson brought their years of disaster preparedness and response experience to community members and community groups across Marin, Sonoma, Napa, and Solano Counties. Leveraging the Listos California disaster preparedness curriculum, the North Bay Hub's Personal and Organizational Preparedness courses were particularly well-received, with **100%** of training attendees reporting an increase in their level of preparedness after receiving the training.



**ARE YOU READY, CALIFORNIA?**  
FOLLOW THESE 5 SIMPLE STEPS:

- 1. GET OFFICIAL ALERTS** (Illustration: hand holding a smartphone)
- 2. MAKE A PLAN TO PROTECT YOUR PEOPLE** (Illustration: hand pointing to a document)
- 3. PACK A GO-BAG WITH THINGS YOU NEED** (Illustration: a backpack)
- 4. BUILD A STAY BOX** (Illustration: a storage box)
- 5. HELP FRIENDS AND NEIGHBORS** (Illustration: hands clasped together)

LISTOSCALIFORNIA.ORG  
#YOURACTIONSSAVELIVES

**10**

**COURSE DELIVERIES**

**286**

**STUDENTS TRAINED**

**4.7 OUT OF 5 OVERALL RATING OF NORTH BAY TRAININGS**



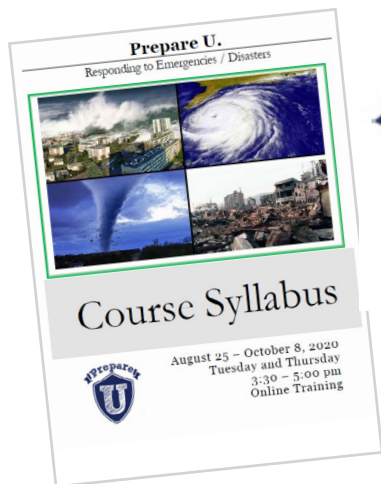


# East Bay Hub Community Preparedness Training

The East Bay Hub took a “college class” approach with its 2020 Community Preparedness training curriculum, and over a seven-week period delivered the full “Prepare U” curriculum. Specifically, Lead Trainers Lars Eric Holm and Ron Halog leveraged the Listos California preparedness framework and facilitated hands-on Map Your Neighborhood activities in Personal and Organizational Preparedness courses. **100%** of the students who participated in these courses as part of “Prepare U” reported an increase in their level of preparedness after completing the training.

As a result of the comprehensive training program, one student reported that the growth in his skill set has allowed him to become a community preparedness trainer himself and an advocate for people with disabilities.

After the seven-week virtual training, Prepare U students were issued a certificate and participated in an in-person, socially distant, outdoor gathering at Eden I&R. Prepare U students also received a Listos California gift bag.



**10**

**COURSE DELIVERIES**

**351**

**STUDENTS TRAINED**

**4.6 OUT 5 OVERALL RATING OF EAST BAY TRAININGS**



# West Bay Hub Community Preparedness Trainings

The West Bay Hub focused on offering training attendees as many opportunities as possible to hear from a wide variety of voices and perspectives, specifically related to issues stemming from the COVID-19 pandemic and the recent Bay Area wildfires. SF CARD brought well over 20 years of experience in providing preparedness training, as well as its three certified Continuity of Operations Planning trainers, to deliver a comprehensive set of preparedness training opportunities to community members and organizations in San Francisco and San Mateo County. Training attendees reported long-term benefits of building collaboration, networking across sector- and geographic-boundaries, and increased organizational and personal preparedness within communities.



### In-kind Donations

**S**urplus  
**T**rash  
**U**seless to  
**F**rantic  
**F**olk

*From where does stuff come?*

### West Bay Hub Community Preparedness Training Speakers

- State and local governments
- San Francisco Interfaith Council
- San Francisco VOAD
- National VOAD
- American Red Cross
- THRIVE (San Mateo County)
- Donations and Volunteer Management Experts
- Funders

**10**

**COURSE DELIVERIES**

**173**

**STUDENTS TRAINED**

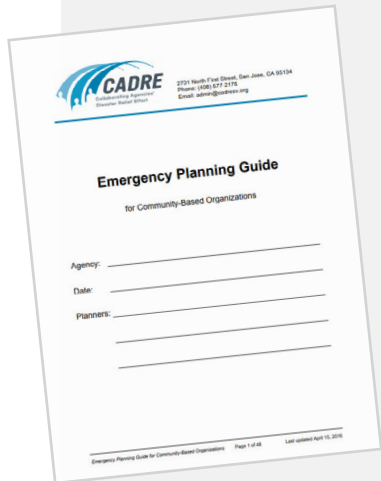
**4.5 OUT OF 5 OVERALL RATING OF WEST BAY TRAININGS**



# South Bay Hub Community Preparedness Trainings

With its 2020 Community Preparedness training courses, the South Bay Hub has created a library of training recordings, presentations, and helpful resources to allow new employees and volunteers to gain an understanding of different topics without having to wait for future trainings. This training library is available on the CADRE website, [www.cadresv.org](http://www.cadresv.org).

In addition to the core set of Community Preparedness curriculum, the South Bay Hub added three special Nonprofit Technical Assistance “Open Forums” where training participants could log in an ask questions about specific topics related to the training webinars or seek one-on-one customized support for their agency’s planning and organizational preparedness efforts.



### South Bay Hub Community Preparedness Training Speakers

- Charlene Sargent, NVOAD
- Karen Delaney, Executive Director, Volunteer Center of Silicon Valley Candice Aquino, California Volunteers
- Tory Woods, Give to Get
- Kip Harkness, Deputy City Manager, City of San Jose
- Hilary Armstrong, CBO Liaison, Santa Clara County County Administrators Office
- Darrell Ray, Senior Emergency Services Coordinator, Santa Clara County Office of Emergency Management
- Ray Riordan, Director, City of San Jose Office of Emergency Management
- MyLinh Pham, Asian American Center of Santa Clara County
- Sheri Burns, Executive Director, Silicon Valley Independent Living Center
- Bruno Pillet, Vice President, Second Harvest Silicon Valley

**10**

**COURSE DELIVERIES**

**269**

**STUDENTS TRAINED**

**4.6 OUT 5 OVERALL RATING OF SOUTH BAY TRAININGS**





3

# 2020 EXERCISE

The 2020 Golden Eagle Critical Transportation Functional Exercise and Capability Building Project were started in 2020 but were postponed shortly after planning began due to COVID-19.



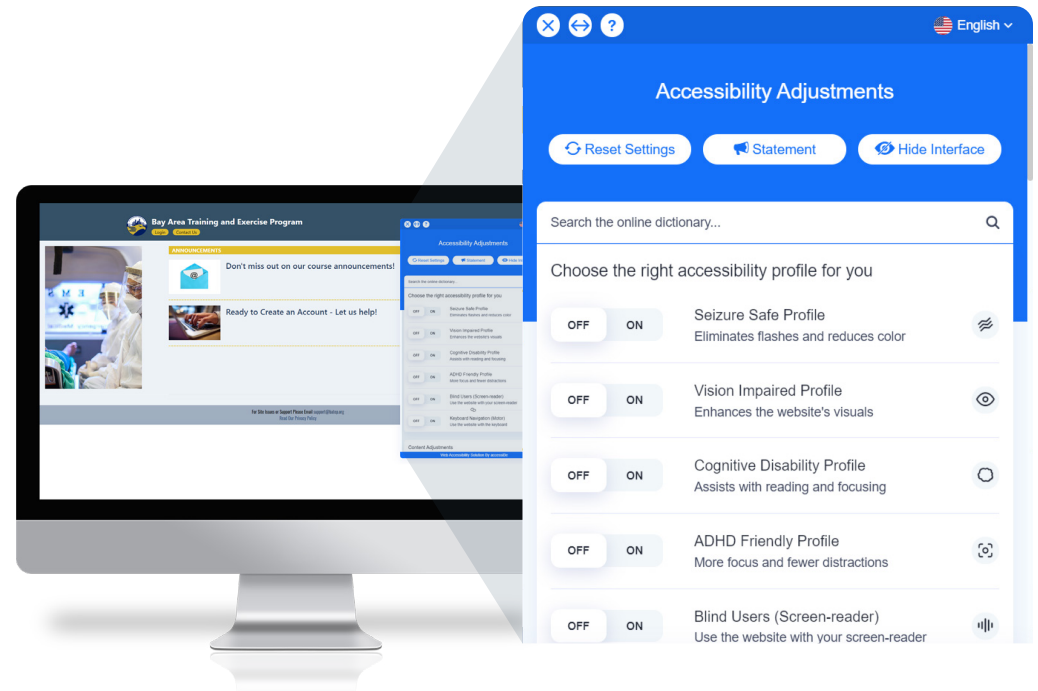


# 4 WEBSITE

BATEP's website, [www.batep.org](http://www.batep.org), was officially launched on June 26, 2020. The website serves as a clearinghouse for program information, as well as the program's registration platform.

# 2020 Accomplishments

- Created a “One-Stop Shop” of government-provided and grant-funded training opportunities provided by the California Office of Emergency Services (CalOES), Department of Homeland Security (DHS), Federal Emergency Management Agency (FEMA), Northern California Regional Intelligence Center (NCRIC), Louisiana State University (LSU), and others.
- Ensured accessibility and 508 Compliance with the addition of accessiBe to the site.



# 2020 BATEP.org Metrics

**USERS** represent individuals that visit BATEP.org. If that same User leaves the site and comes back later their second and subsequent visits won't increase the number of Users.

**SESSIONS** represent a single visit to BATEP.org. If a User leaves and then comes back later, it wouldn't count as a new User (see above), but it would count as a new Session.

**PAGEVIEWS** represent each individual time a page on BATEP.org is loaded by a User. A single Session can include many Pageviews, if a User navigates to any other web pages on the website without leaving.

**SUPPORT REQUESTS FULFILLED.** BATEP provides consistent support to BATEP.org users, including assistance on setting up an account, changing passwords, and registering for courses.



**USERS**  
**8,512**



**SESSIONS**  
**12,469**

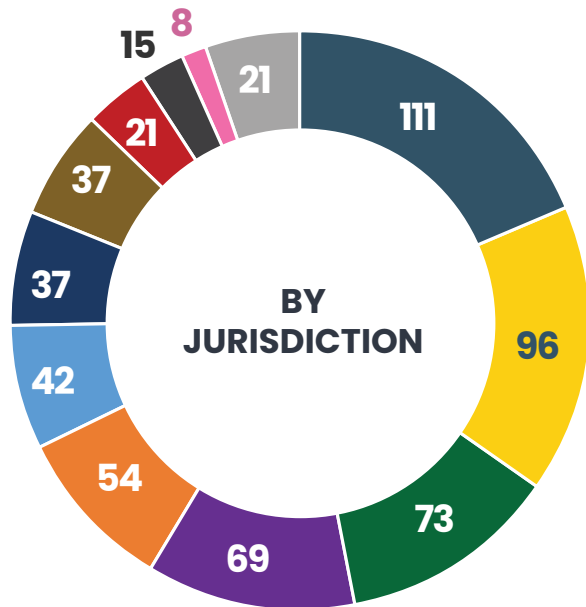


**PAGEVIEWS**  
**63,543**

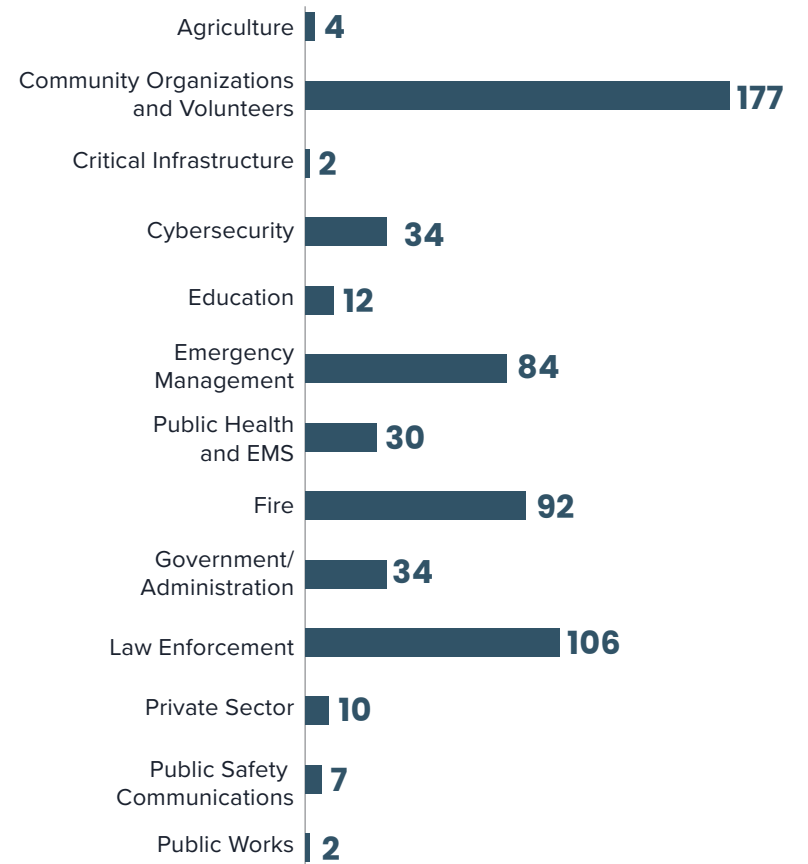


**SUPPORT REQUESTS FULFILLED**  
**483**

# New BATEP.org Accounts Created



## By Discipline













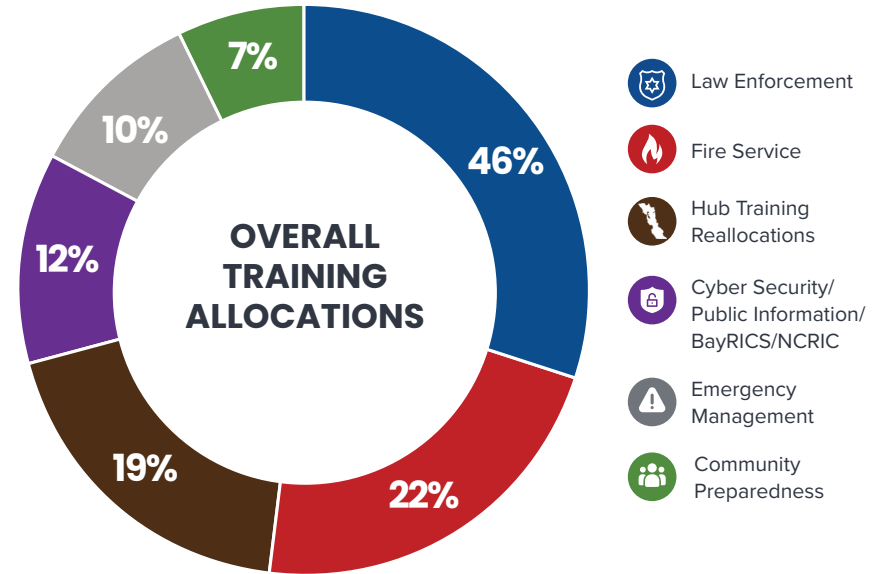
5

# 2020 TRAINING ALLOCATIONS

### 2020 Training Allocations By Discipline As of: 12/31/2021

Discipline/Subgroup	Allocation	# of Classes
 <b>Law Enforcement</b>	<b>\$634,796.00</b>	<b>33</b>
Command	\$13,250.00	3
Coroner	\$16,000.00	1
EOD	\$105,000.00	4
Investigations	\$47,000.00	4
Marine	\$129,500.00	8
Patrol	\$80,746.00	5
Tactical	\$170,300.00	4
UAS	\$73,000.00	4
 <b>Emergency Management</b>	<b>\$216,749.00</b>	<b>14</b>
 <b>Community Preparedness</b>	<b>\$150,000.00</b>	<b>40</b>
 <b>Public Health/EMS</b>	<b>TBD</b>	<b>TBD</b>
 <b>Fire Service</b>	<b>\$449,972.00</b>	<b>23</b>
HazMat	\$62,490.00	5
IMT	\$70,310.00	5
Maritime	\$140,000.00	6
Rescue	\$177,172.00	7
 <b>Cyber/PIO/BayRICS/NCRIC</b>	<b>\$254,488.00</b>	<b>15</b>
Cybersecurity/NCRIC	\$120,000.00	3
BayRICS/Communication	\$89,340.00	6
Public Information Officer	\$45,148.00	6
 <b>Hub Training Reallocations</b>	<b>\$396,526.00</b>	<b>11</b>
Santa Cruz County	\$65,381.00	3
Santa Clara County	\$220,831.21	7*
Contra Costa County	\$110,313.79	1*

**TOTAL: \$2,102,531.00**



Due to COVID-19, many courses originally allocated for 2020 delivery were postponed to 2021. Discipline allocations for these postponed courses will not change.

